

Register Today



Membership Policies / Terms of Service

AZ CORE Fitness designed the Membership Policies to ensure a safer and more enjoyable environment in which to exercise. AZ CORE Fitness may, in its sole discretion, modify the policies and rules without notice at any time.

EQUAL OPPORTUNITY POLICY STATEMENT

AZ CORE Fitness enrolls memberships without regard to race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, sexual orientation or age. It is our policy that no circumstance or conduct undertaken by AZ CORE Fitness personnel shall have the effect of discrimination on the basis of any of the aforementioned classifications.

PERSONAL INFORMATION AND PRIVACY

We collect a limited amount of personal information from you when you purchase a membership from us. We use this personal information solely for correspondence with our members and we do not sell or share any of this personal information with third parties. Personal information includes name, address, date of birth, email address, phone number, emergency contact information and billing information. AZ CORE Fitness does not have access to any member's credit card information. Credit card processing occurs through a secure gateway provided by our merchant services.

MEMBERSHIP CANCELLATION POLICY

Cancellation within 5 days of initial purchase: You are entitled to a 5-day cooling off period. If you notify AZ CORE Fitness within your 5 day cooling off period, you will receive a full refund. Prepaid Limited Term memberships and Limited Term membership commitments: For prepaid limited term memberships and limited term membership commitments, once the 5-day cooling off period expires, you are not entitled to cancel and receive a refund except for specific events such as disability or death.

REFUNDS

If you decide that AZ CORE Fitness is not for you, you have the option to request a refund within 5 days of your purchase or start date. All refund requests must be submitted in writing and received by mail. We recommend sending all refund requests by certified mail. AZ CORE Fitness does not assume responsibility for lost or undeliverable mail. Verbal or email refund requests are not valid and will not be accepted. Upon receipt of such request, your registration fees will be refunded in full and your membership will be permanently cancelled. Refunds will not be honored after the fifth day of the start or activation of any membership. Refunds will not be issued under any other circumstances for any reason.

GUEST VISITS

AZ CORE Fitness encourages you to bring friends, relatives and business associates for a free introductory class. We recommend that you notify AZ CORE Fitness when you intend to bring a guest to class. All guests must register online for a free trial class.

ONLINE COUPONS OR DEALS

AZ CORE Fitness may use online coupons or run special promotions or deals to attract new customers to the program. Online deals and special promotions are intended for new customers only. Any participant in the AZ CORE Fitness program, may use only one coupon, special promo, deal or voucher. Online deals, special promotions, deals or vouchers cannot be combined. Current or returning customers are excluded from all online coupons, promotions deals or vouchers unless otherwise specified in the promotion. Online coupons, deals promotions and vouchers are not valid after the expiration date and cannot be redeemed for cash. Once registration is complete using an online coupon, promo code or voucher, start dates cannot be modified and coupons or memberships cannot be extended beyond the intended trial period, regardless of circumstances. New members using online deals, special promotions, or vouchers are not eligible for a free trial class.

PHOTOGRAPHY AND VIDEO

All members grant to AZ CORE Fitness the right and permission to film, photograph and record any person participating in the AZ CORE Fitness program, including the use of names, voices, images and any and all information collected including assessments, results, and measurements for use and in connection with advertising, publicizing, broadcasting, producing and exploiting the AZ CORE Fitness program in any and all media, marketing and advertising now known or hereafter developed.

GENERAL POLICIES FOR MINORS

Minors under 12 may not participate in AZ CORE Fitness programs unless the class is specifically designed for this age group. Minors 12 - 17 may be allowed to participate only with the prior approval and assessment of a qualified AZ CORE Fitness trainer. A parent or legal guardian must accompany minors, and parent or legal guardian shall not leave the premises or leave their child unattended at any time while minor is participating in any AZ CORE Fitness program. The parent will be required to sign a waiver and release of liability form on behalf of the minor. The minor must be registered online as a member before participating in any AZ CORE Fitness class.

PERSONAL PROPERTY

AZ CORE Fitness does not assume responsibility for the loss or damage of any member's personal property or valuables. Please do not leave personal items or valuables unattended.

PROHIBITED ITEMS AND ACTIVITIES

No Alcohol, Drugs, or Smoking: You cannot engage in any AZ CORE Fitness programs while under the influence of illegal drugs or alcohol. No Photographic or Video Equipment: No photography, videotaping, filming or audio recording without prior written permission of AZ CORE Fitness. AZ CORE Fitness will not be liable or responsible for any children or minors brought on the premises by members or guests.

A member's violation of any of the Policies or Rules may cause AZ CORE Fitness in its sole discretion, to immediately terminate that person's membership and/or other agreements without notice. AZ CORE Fitness reserves the right to terminate any member's membership without notice if the member's behavior is determined to be harmful or their conduct is not in the best interest of AZ CORE Fitness or it's members.